



# TABER

2023 Alberta Provincial Housing  
& Service Needs Estimation

COMMUNITY REPORT



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# Acknowledgements

RDN's physical office is located on the Traditional Territories of Treaty 6 and is home to many Métis and Inuit Peoples. As a national organization, we also acknowledge that RDN staff and the communities we support, live, gather, and organize across Turtle Island.

Inuit, Métis, and First Nations Peoples are experiencing homelessness at disproportionately high rates compared to non-Indigenous people in Canada. Unlike the common, colonialist definition of homelessness, Indigenous homelessness is not simply defined as lacking a structure of habitation; rather, it is more fully understood as a loss or breakdown of relationships between individuals, families, and/or communities and their land, water, place, family, kin, each other, animals, cultures, languages, and identities. RDN recognizes the ways in which settler relationships to both the land and the Peoples of this land have been broken and misused, causing and contributing to Indigenous homelessness. We also recognize the ways in which our presence on this land continues to uphold colonialism and reproduces dispossession and violence for Indigenous people, further perpetuating experiences of Indigenous homelessness.

In an ongoing effort to support Indigenous communities in addressing issues of housing, homelessness, and service needs, we are committed to working to decolonize homelessness research and advocate to funders for Indigenous self-determination in the housing and social sectors.

We share this acknowledgement to reaffirm our responsibility and commitment to reconciliation.

We also recognize that this land acknowledgement is just that, an acknowledgement; it is but one step in our journey. We commit to working to uphold the conditions of the treaties that govern this land.





## We thank you.

This report and the information within were made possible through the efforts of many dedicated individuals and groups. We wish to thank the front-line staff at participating service agencies and the residents in Taber for their support, dedication, and commitment to this project.



Funded in part by the Government of Canada's Reaching Home Program:





## About this Report

In 2023, the Rural Development Network (RDN) partnered with 22 organizations representing 45 communities across Alberta to conduct the third iteration of the provincial-wide housing and service needs estimation.

This report outlines Taber's results within the provincial estimation, highlighting the number of residents who are housing insecure and their experiences with homelessness. This report is complemented by the [Alberta Provincial Report](#), which highlights the combined results of all 45 communities across the province.

This report is intended to support decision-making across organizations, funders and multiple levels of government around housing and homelessness by providing reliable and up-to-date data on housing and service needs in Taber. It can also be used and referred to in the community for program and advocacy purposes related to housing, homelessness, and service needs.

Contact [info@ruraldevelopment.ca](mailto:info@ruraldevelopment.ca) for more information on Housing and Service Needs Estimations.



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# Definitions

## What Does Homelessness Mean?

### **Homelessness**

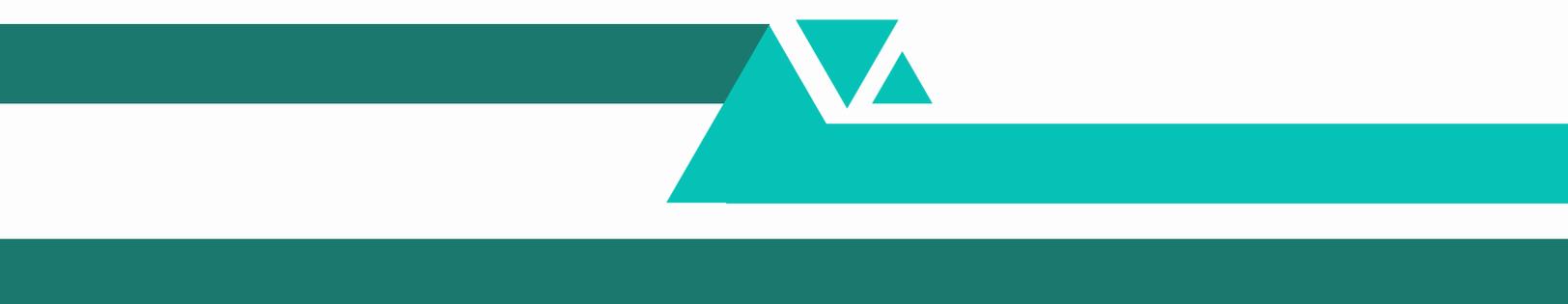
According to the Canadian Observatory on Homelessness (Gaetz et al., 2012), homelessness is the situation of an individual, family, or community without stable, safe, permanent, appropriate housing, or the immediate prospect, means, and ability to acquire it. It is the result of systemic or societal barriers, domestic violence, a lack of affordable and appropriate housing, the individual/household's financial, mental, cognitive, behavioural or physical challenges, and/or racism and discrimination.

Further, Indigenous homelessness considers the traumas imposed on Indigenous Peoples through colonialism. It is defined as a "human condition that describes First Nations, Métis and Inuit individuals, families or communities lacking stable, permanent, appropriate housing, or the immediate prospect, means or ability to acquire such housing...Indigenous homelessness is not defined as lacking a structure of habitation; rather, it is more fully described and understood through a composite lens of Indigenous worldviews" (Thistle, 2017).

Most people do not choose to be homeless, and the experience is generally negative, unpleasant, stressful, and distressing. The national definition of homelessness notes that individuals who become homeless experience a range of physical living situations, including:

**Unsheltered:** Absolutely homeless, living on the streets or in places not intended for human habitation (e.g. living on sidewalks, squares, parks, vehicles, garages, etc.).

**Emergency Sheltered:** People who are staying in overnight shelters due to homelessness as well as those staying in shelters due to family violence.



**Provisionally Accommodated:** People with an accommodation that is temporary or that lacks security for tenure (e.g. couch-surfing, living in transitional housing, living in abandoned buildings, living in places unfit for human habitation, people who are housed seasonally, people in domestic violence situations, etc.).

**At Risk of Homelessness:** People who are not yet homeless but whose current economic and/or housing situation is precarious or does not meet public health and safety standards (e.g. people who are one rent payment missed from eviction, people whose housing may be condemned for health, by-law, or safety violations, etc.).

*(Canadian Observatory on Homelessness, Canadian Definition of Homelessness, 2012).*

**Insecure Housing:** For this report, the term housing insecure, or insecure housing, will be used to encompass the entire spectrum of homelessness which includes unsheltered, emergency sheltered, provisionally accommodated, and at risk of homelessness.



# Introduction

When it comes to homelessness and understanding its causes, the urban experience tends to dominate the conversation, mainly due to the “visibility” of individuals experiencing homelessness in urban centres. The issue of homelessness in rural and remote areas is far less understood and acknowledged because of its “hidden” nature. Further, recent data suggests that rural homelessness is prevalent at rates equivalent to or greater than urban per capita rates (Schiff, et al., 2022).

Recognizing this, RDN conducted the 2023 Alberta Provincial Housing and Service Needs Estimation with 22 organizations representing 45 rural, remote, and Indigenous communities across Alberta in an attempt to better understand what homelessness looks like in each community and across the rural provincial landscape. Specifically, the purpose of this estimation is to:

1. Develop a contextually relevant process for local service providers to engage and collect informed data with those who are at risk of or currently experiencing homelessness.
2. Provide a comprehensive picture of housing insecurity and homelessness in Alberta, including demographic information on who is experiencing homelessness and which services are being accessed and which services are missing.
3. Help inform service providers and municipal, provincial, and federal policies, practices, and funding decisions on homelessness, housing, and support services.
4. Develop recommendations and next steps for service providers and municipal, provincial, and federal governments.
5. Elevate and incorporate the voices of people experiencing homelessness in the solutions to end homelessness.

This is the third iteration of the Alberta Provincial Housing and Service Needs Estimation; it was also conducted in 2018 and 2020 with 20 and 24 communities, respectively. This will be Taber’s first time participating in the provincial estimation.



# Methodology

The methodology employed in this Housing and Service Needs Estimation comes from the [Step-by-Step Guide to Estimating Rural Homelessness](#), published by the Rural Development Network. RDN initially developed the Step-by-Step Guide to Estimating Rural Homelessness due to the lack of available, accurate, and current data on rural homelessness. A lack of data limits the ability of rural communities like Taber to advocate for better resources for their residents.

The guide is unique in that it tackles the issue of housing insecurity and homelessness from a rural perspective and recognizes the difficulties that come with conducting standard Point-in-Time (PiT) counts in rural and remote areas. It instead uses a service-based population estimation approach, which allows for anyone, including small nonprofits and local front-line agencies, to gather data on gaps in local housing and service needs without adding additional strain to workloads and organizational capacities.

Following the model proposed in the Step-by-Step Guide, RDN worked with communities and academics across Canada to develop a survey that reflected rural and remote community contexts. The survey was developed in accordance with the Canadian Observatory on Homelessness' definitions of homelessness. However, the survey itself was advertised as a Housing and Service Needs survey; this is a result of feedback from multiple service providers who are committed to minimizing the stigma associated with homelessness that could cause distress to their clients. By re-framing the language of the survey, service providers were able to encourage all clients to participate, instead of pointedly targeting certain individuals.

To further minimize stigma throughout the survey, rather than asking respondents to identify themselves as homeless or housing insecure, they were asked whether they consider their living conditions to be secure or insecure and to fill out checkboxes that determine their objective housing situation. Based on responses to the latter survey question along with subsequent data analysis, RDN was able to determine which respondents were housing unstable. As shown in

the results, below, some individuals who don't consider themselves to be homeless or at risk of homelessness actually qualify based on the national definitions of homelessness.

The same survey was used across all communities participating in the 2023 Alberta Provincial Housing and Service Needs Estimation project, with one exception; each community's survey was customized to meet their location parameters. Figure 1 showcases Taber's location parameters.

## Figure 1: Taber's Location Question on Survey

### Q2. Where do you currently live (or which community do you live closest to)?

- Taber
- Municipal District of Taber (including Enchant, Vauxhall, Hays, Purple Springs, Grassy Lake, and Barnwell)
- I am not sure
- Other: \_\_\_\_\_
- Prefer not to answer

RDN worked with Taber to develop a survey administration process that would ensure the greatest level of participation possible. For Taber, surveys were advertised at service provider locations and online as an open Survey Monkey link across the community. Surveys were available through these locations and online for a period of four weeks: from March 1 to March 31, 2023.

Before the survey period began, RDN conducted orientation and training sessions with staff from participating agencies. During the training, emphasis was placed on clarifying survey terms, ensuring respondents' confidentiality and privacy, and securing participants' informed consent. During each training session, resources were provided to staff to improve their understanding of the project and increase

comfort in administering the survey. Training and resources also included the various ways to administer the survey in an open, non-intrusive manner, placing extra importance on meeting the individual's reasons for visiting the agency before offering the survey.

Important to note about the survey; to ensure the trust and anonymity of participants, each respondent was asked to give consent at the beginning of the survey and create a unique identifier. The unique identifier allows RDN to maintain the integrity of the data without knowing respondent identities. The unique identifier is a combination of letters and numbers from a participant's name and birthdate.

## Figure 2: Unique Identifier Question on Survey

Q1. Anonymous Unique Identifier (ex. John Smith, born on 15th November 1964)

H	N
---	---

What are the last two letters of your FIRST name?

T	H
---	---

What are the last two letters of your LAST name?

1	5
---	---

What is the DAY you were born?

6	4
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What are the last two numbers of the YEAR you were born?

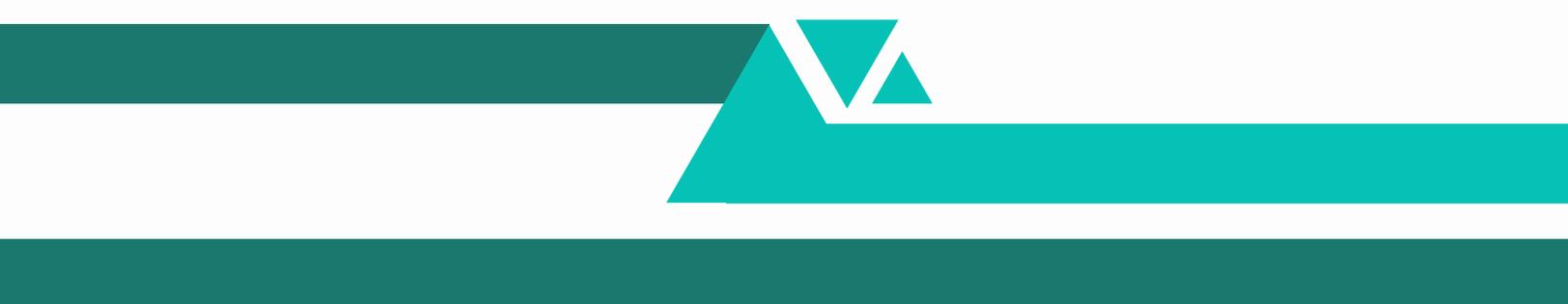


Taber collected 30 survey responses during the four weeks. Of the 30 surveys, 4 were excluded. Surveys were deemed unsuitable and excluded for one or more of the following reasons:

1. Survey respondent(s) declined to give consent.
2. Survey respondent(s) declined to provide the unique identifier or provided improper unique identifier information (i.e. characters instead of numbers, etc.).
3. Survey respondent(s) submitted multiple surveys (determined based on unique identifier(s)).

Based on this, 26 were determined to be suitable for further analysis and will be the focus of the results outlined below.





## Limitations

Despite our best attempts to reduce stigma and increase the accessibility of the survey, not all clients who were offered a survey chose to participate. Additionally, staff at participating agencies were informed that participants under the age of 14 years old required guardian consent to participate in the survey. While this is inherently problematic and exclusionary, as most youth experiencing homelessness would not have a guardian present to provide consent, to maintain survey ethics, this requirement is in compliance with the Alberta College of Social Workers. Worth noting here is that not everyone who filled out the survey responded to every question.

As a result, there remains a portion of people experiencing homelessness or housing insecurity whose voices and lived experiences were not captured in this project. Therefore, while the trends, highlights, and recommendations made are very informative, it is important to remember that this report presents a conservative picture of the housing and services needs in Taber.

# Results & Analysis

## Objective Housing Situation

As part of the survey, participants were asked the following question: *“Do you consider your housing situation to be unstable or feel you could easily lose your housing?”* Respondents were given the options “yes,” “no,” and “I’m not sure” to guide their responses. Of the 26 survey respondents, 10 self-identified as housing insecure and four indicated “I’m not sure.” Through further analysis, it was determined that 22 survey respondents are housing insecure according to the national definitions of homelessness. An additional 22 dependents and 19 adults reported as living with housing insecure survey respondents. Therefore, based on survey results, there are at least 63 community members experiencing housing insecurity in Taber.

The top three reasons for housing insecurity in Taber, as reported by survey respondents, are:

1. Low wages
2. Inability to afford rent/mortgage payments
3. Mental health issues



## Exploring the Spectrum of Homelessness in Taber

Recognizing that the national definition of homelessness is complex, encompassing various housing situations across a continuum, it is important to better understand what housing insecurity looks like in Taber. This can be achieved by exploring the experiences of the 22 housing insecure respondents.

To accurately place respondents along the spectrum of homelessness, a series of measures were used to understand their situations, including their self-identified housing stability response, their calculated housing stability, their current housing situation, the amenities they lack in their current home, and others. Early in the survey, respondents were asked to outline their current housing situation and were able to choose all situations that applied to them from a variety of statements that ranged from “I own the house I am currently in”, to “I lived in supportive housing”, to “I slept in a public space”, and more. To accurately present what a journey of housing insecurity might look like for respondents over a month, we have included all responses as respondents were able to select more than one statement.

Important to consider when reading this table is that people experiencing housing insecurity often fluctuate in and out of their situation; therefore, someone who was unsheltered one night might have been emergency sheltered or provisionally accommodated the next. As a result, we have highlighted every incident of housing insecurity respondents experienced in the past month to understand the journey of housing insecurity in Taber.

**Table 1: Respondents by Housing Situation in the Homelessness Spectrum**

<b>Place on the Homelessness Spectrum</b>	<b># of Respondents in Each Category</b>
Unsheltered	1
Emergency Sheltered	3
Provisionally Accommodated	9
At-Risk of Homelessness	25

This table demonstrates the diversity of respondents' experiences with housing insecurity in Taber and outlines that homelessness presents itself in more ways than simply sleeping outside. Respondents that have been identified as "At Risk of Homelessness", emphasized their difficulty in being able to afford their rent/mortgage and/or have stayed in a home with unsafe conditions such as physical construction hazards, no windows, no electricity, etc. Some of these respondents are also living in overcrowded accommodations where there are not enough bedrooms for the number of people staying there.

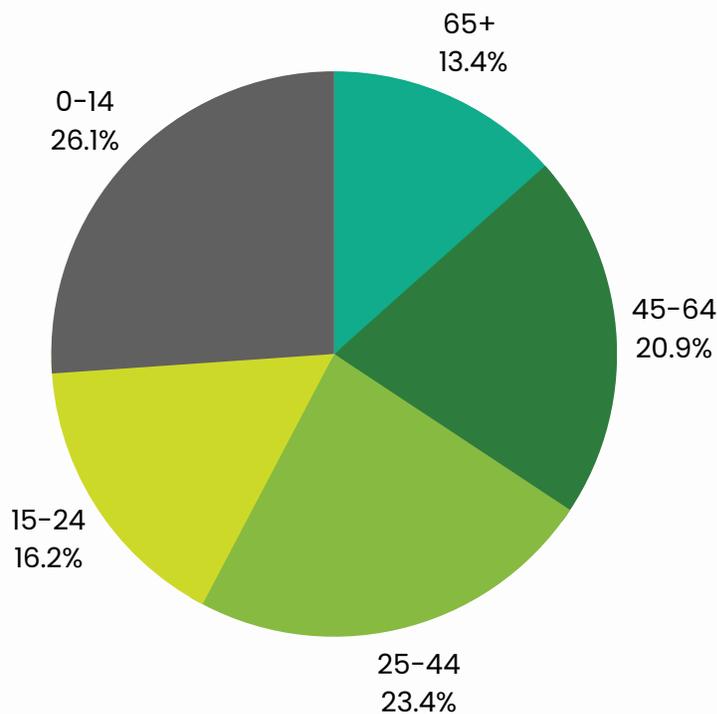
Respondents who indicated they experienced being provisionally accommodated noted stays in medical/detox facilities and transitional housing units. Some respondents also indicated staying in a home unwillingly because they have nowhere else to go and/or enduring violence because they had nowhere else to go.

## Taber Population Overview

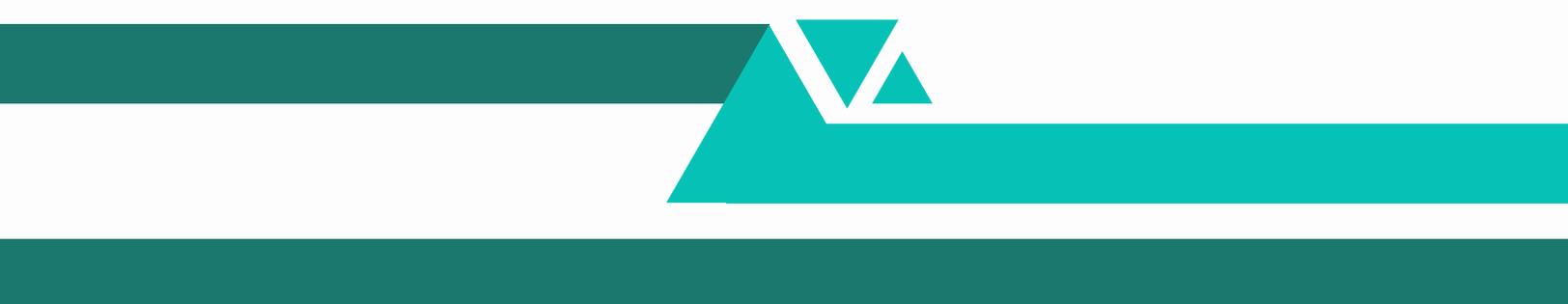
According to Alberta's Regional Dashboard (Government of Alberta, n.d.a; Government of Alberta, n.d.b), the Town of Taber and the Municipal District of Taber cover a combined 4,287.5 square km geographical land base with a combined population size of 16,716; making up 0.37% of Alberta's total population.

49.6% (8,284) of the population reported as female, while 50.4% (8,432) reported as male.

**Figure 3: Taber Population Age Breakdown (2022)**



The average age of the population is 38 years in the Town of Taber and 31.8 years in the surrounding Municipal District.



According to Statistics Canada (2021) Census numbers, 19.5% (3,180) of the population immigrated to Canada, and 7% (1,135) of the population identified as a visible minority. Further, 2.7% (440) of the Town's population identified as Indigenous; 42% (185) of whom are First Nations, 49% (215) of whom are Métis, and 7% (30) of whom are Inuit.

The 2021 Census also reports that the Town of Taber and the Municipal District of Taber have a combined 5,320 private households with an average of 2.6 people per household in the Town and 3.4 people per household in the Municipal District. Of the 5,320 private households, 74.5% (3,965) are owned, while 25.5% (1,355) are rented, with the average monthly rent for a two-bedroom dwelling listed as \$793 in the Town. Additionally, single-family houses make up 39.2% of all housing units in the Town and 29.4% of housing units in the Municipal District. Further, 22.9% (1,220) of households report one or more of the following:

- Spending more than 30% of their income on shelter costs,
- That their dwelling is “not suitable”; and/or,
- That their dwelling has “major repair needs.”

The median after-tax income is \$36,800 for individuals and \$73,000 for households in the Town, and \$34,000 for individuals and \$79,000 for households in the Municipal District. According to the Economic Research Institute (2023), the cost of living in the Town of Taber is on par with the national average and 6% lower than the provincial average for Alberta.

## Housing & Service Needs Estimation Survey Respondent Population Overview

22 community members responded to the Taber survey; 12% (3) of whom identified as male, 85% (22) as female, and 4% (1) as gender non-conforming. Additionally, 79% (20) of respondents identified as straight and 4% (1) as bisexual/pansexual. Additionally, 8% (2) indicated that their identity was not listed in the options provided and 12% (3) preferred not to answer.

Of the 22 respondents, 8% (2) were between the ages of 0-19; we know from their unique identifier, which asks for their birth year, as well as our ethical standards on the age of consent when administering the survey that this respondent is between 14-19 years old. 38% (10) were under 19, 38% (10) were between the ages of 20-39, 35% (9) were between 40-59, and 19% (5) are 60 or older.

92% (24) of respondents were born in Canada (Turtle Island), while 8% (2) immigrated to Canada.

69% (18) of respondents are white, while 19% (5) of respondents self-identified as racialized. Racialized respondents identified as East Asian, South-East Asian, and Indigenous only. Additionally, 24% (6) of respondents self-identified as Indigenous; 50% (3) as First Nations and 50% (3) as Métis. 4% (1) preferred not to answer.

19% (5) of respondents stayed in foster care, a youth group home, or under a youth/young adult agreement in the past.

Lastly, in terms of demographics, respondents were asked to indicate if they have ever served in the Canadian Armed Forces/Foreign Military Service, Royal Canadian Mounted Police (RCMP) or Foreign Police Service, or local or foreign Emergency Services (EMS, Police, Fire Department). Of the 22 survey respondents, 4% (1) are in the Canadian Armed Forces or Foreign Military Service, 8% (2) are in local or foreign Emergency Services, and 4% (1) preferred not to answer.

## Housing Secure vs. Housing Insecure Survey Respondent Population Overview

Table 2: Housing & Service Needs Estimation Survey Population Overview Comparison by Housing Stability

Demographic Characteristic	Housing Secure	Housing Insecure
<b># of Survey Respondents</b>	4	22
<b>Gender</b>	Male: 1	Male: 2
	Female: 3	Female: 19
	Trans-male: 0	Trans-male: 0
	Trans-female: 0	Trans-female: 0
	Gender non-conforming: 0	Gender non-conforming: 0
	Don't know: 0	Don't know: 2
<b>Sexual Orientation</b>	Straight: 4	Straight: 16
	Gay/Lesbian: 0	Gay/Lesbian: 0
	Bisexual/Pansexual: 0	Bisexual/Pansexual: 1
	Asexual: 0	Asexual: 0
	Two-spirit: 0	Two-spirit: 0
	Don't know: 0	Don't know: 0

<b>Age</b>	0 - 19 years: 0	0 - 19 years: 2
	20 - 39 years: 2	20 - 39 years: 8
	40 - 59 years: 2	40 - 59 years: 7
	60+: 0	60+: 5
<b>Immigration Status</b>	Born in Canada: 4	Born in Canada: 20
	Born outside of Canada: 0	Born outside of Canada: 2
<b>Racial Identity</b>	White: 3	White: 18
	Visible minority: 1	Visible minority: 6
<b>Indigenous Identity</b>	First Nations: 0	First Nations: 3
	Métis: 0	Métis: 3
	Inuit: 0	Inuit: 0
	Other Indigenous ancestry: 0	Other Indigenous ancestry: 0
<b>Time in Foster Care, Youth Group Home, or Youth/Young Adult Agreement</b>	Spent time in care: 0	Spent time in care: 5
<b>Served in Canadian Armed Forces, RCMP, Emergency Services</b>	Canadian Armed Forces: 0	Canadian Armed Forces: 1
	RCMP: 0	RCMP: 0
	Emergency Services: 1	Emergency Services: 1

Based on this survey population overview breakdown, we can determine the following:

- 86% of housing insecure respondents identified as female
- 100% of respondents who spent time in care are housing insecure and Indigenous
- 100% of Indigenous respondents are housing insecure

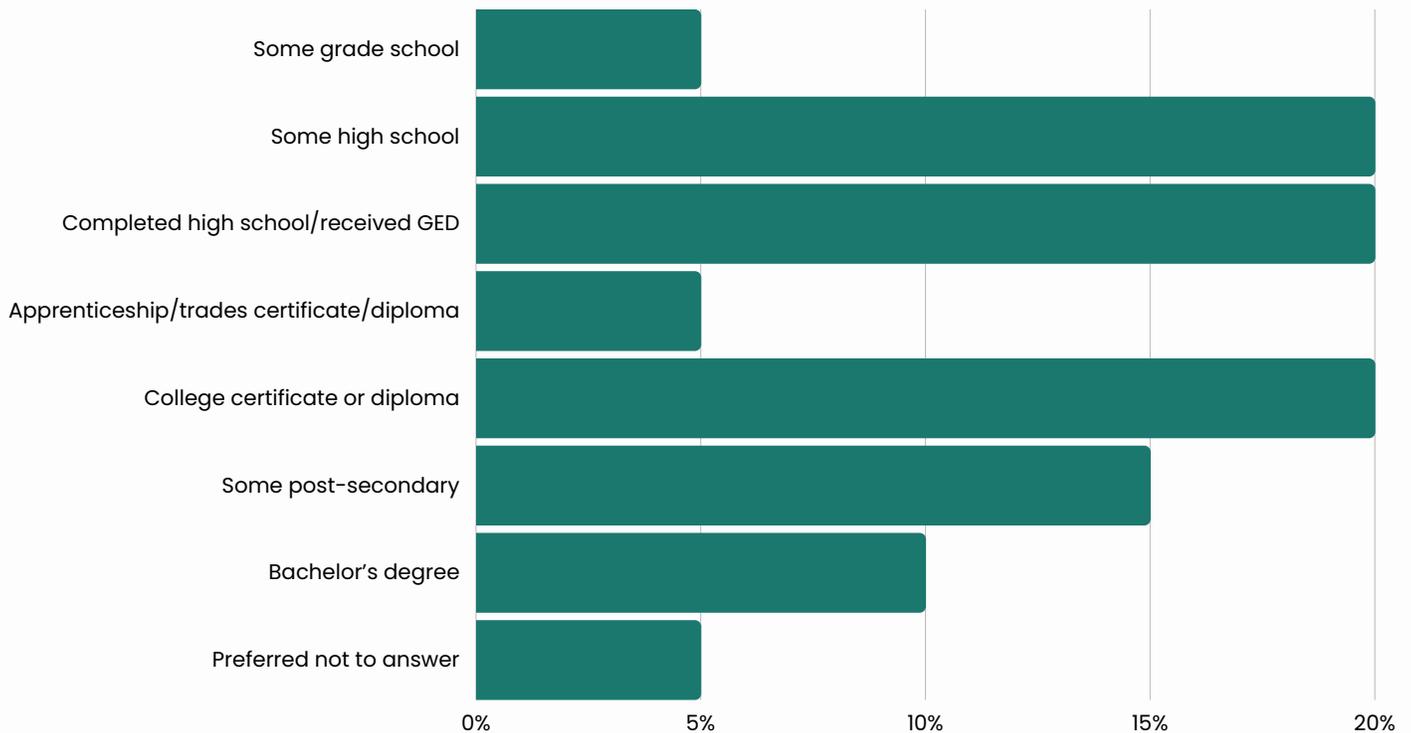
*\*Note that the rest of the reported results and analysis will focus on housing insecure respondents unless otherwise indicated.*



## Education, Employment, and Income Sources

Respondents indicated various education levels when responding to “*What is the highest level of education you’ve completed?*” 5% (1) of respondents have completed some grade school, 20% (4) have completed some high school, 20% (4) have completed high school or received their GED, 5% (1) have an apprenticeship, trades certificate, or diploma, 20% (4) have a college certificate or diploma, 15% (3) have some post-secondary, 10% (2) have a Bachelor’s degree, and 5% (1) preferred not to answer. This can be seen in Figure 4.

**Figure 4: Respondents’ Education Levels Breakdown**



Additionally, 30% (6) of respondents are employed; 67% (4) of those employed are full-time and 33% (2) are part-time.

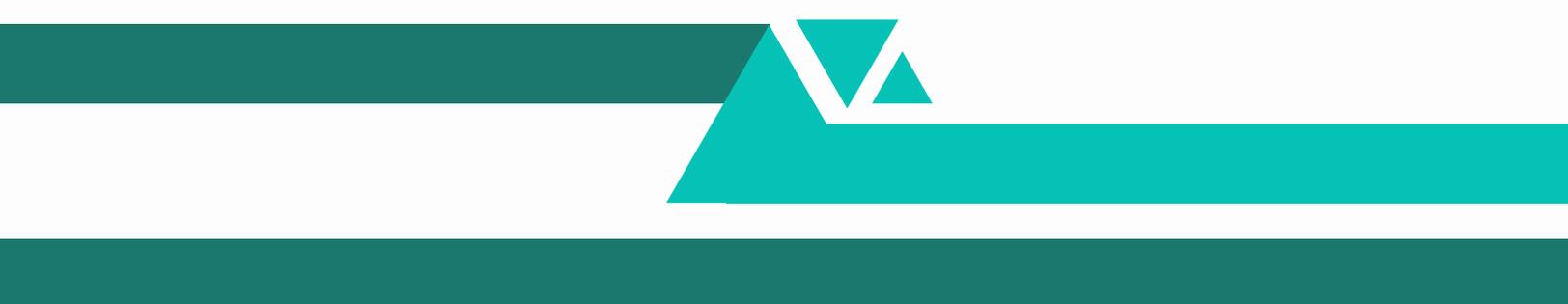
Recognizing that many respondents are not full-time employed, we asked them, “What are your sources of income?” Respondents were encouraged to check all that apply from the following list of options: *Job-related* (e.g. employment, partner/spouse’s income, alimony/child support, etc.), *Government-related* (e.g. Seniors Benefits, Veterans’ Benefits, Disability Benefits, Employment Insurance, Student loans, etc.), *Tax-related* (e.g. child and family tax benefits, GST refunds, etc.), or *Informal* (e.g. bottle returns, panhandling, money from family and friends, etc.).

Respondents noted seven times that they receive job-related income, 13 times that they receive government-related income, 16 times that they receive tax-related income, and five times that they receive informal income. Additionally, respondents noted once that they have other sources of income including credit card loans and once that they preferred not to answer.

Further, respondents were asked to disclose their approximate household income for the previous year. Responses varied widely, as seen in Table 3.

**Table 3: Respondents Approximate Household Income in 2022**

<b>Total Household Income in 2022</b>	<b># of Respondents Per Income Level</b>
\$30,000 or less	13% (62%)
Between \$30,001 and \$49,999	4 (19%)
Between \$50,000 and \$69,999	1 (5%)

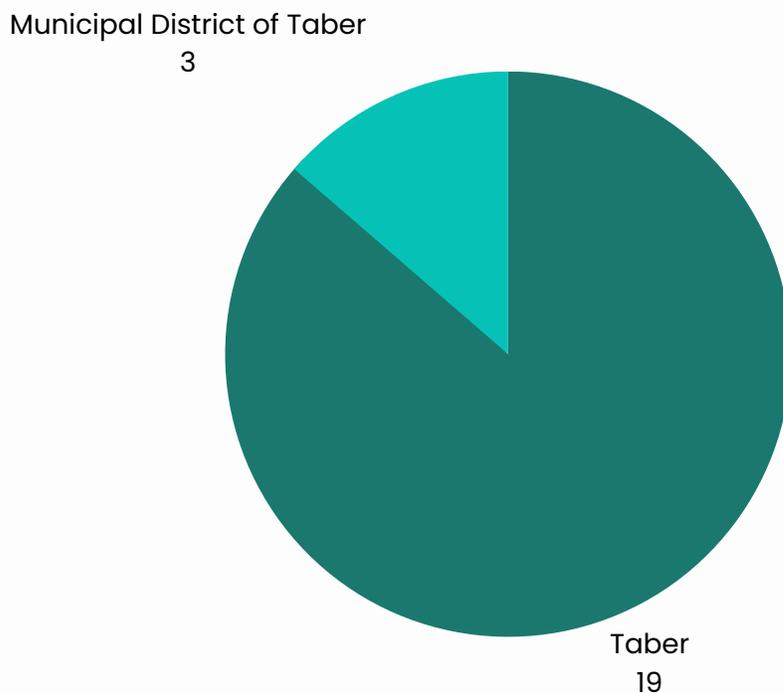


Between \$70,000 and \$89,999	0
Between \$90,000 and \$109,999	0
More than \$110,000	0
Prefer not to answer	3 (14%)

## Living Situation

Residents from across Taber responded to the survey, as seen below in Figure 5.

**Figure 5: Breakdown of Survey Respondents by Location**



To better understand respondents' current living situations, they were asked to indicate if they rent or own their home (or if neither is true for them). 18% (4) of housing insecure respondents indicated that they own their home, 68% (15) indicated that they rent their home, and 17% (3) noted that they neither own nor rent.

Further, respondents were asked, "If you pay rent or a mortgage, how much do you pay per month?" Of the responses, rent and mortgage prices varied.

**Table 4: Rent or Mortgage Costs per Month by Housing Status**

<b>Rent/Mortgage Cost</b>	<b># of Housing Insecure Respondents Paying Rent/Mortgage Costs</b>
Less than \$500	6 (30%)
Between \$500 to \$999	9 (45%)
Between \$1000 to \$1499	3 (15%)
Between \$1500 to \$1999	0
Over \$2000	0
I don't pay rent or a mortgage	2 (10%)
Prefer not to answer	0

Among housing insecure respondents, whether they rent, own, or are in a different situation entirely, 31% (5) do not have sufficient and affordable heating and 19% (3) do not have access to safe drinking water.

**Table 5: Breakdown of Respondents' Missing Amenities**

<b>Missing Amenities</b>	<b># of Respondents Missing Amenities</b>
Indoor plumbing/bathing facilities	3 (19%)
Sufficient and affordable heating	5 (31%)
Safe drinking water	3 (19%)
Refrigeration	1 (6%)
Electricity (or equivalent - i.e. solar power)	2 (13%)
Cooking facilities	1 (6%)
Fire protection (smoke alarms, fire extinguishers)	1 (6%)

This breakdown highlighted respondents who lack basic amenities and is one of the ways in which respondents' objective housing situation is calculated. Some respondents self-identified as housing stable but lacked amenities that would consider their housing situation stable according to the Canadian definition of homelessness, including indoor plumbing, heat, electricity, and access to safe drinking water.

19% (5) of housing insecure respondents, have always lived in Taber. Of the housing insecure respondents who were not born there, 41% (9) have lived in the area for more than eight years. Respondents who are not from Taber were also asked to indicate the reasons why they came to this community.

The top three reasons respondents came to the area are:

- 1.To be closer to family (38%)
- 2.To look for work (14%)
- 3.Fear for safety/fleeing from violence (14%)

Other reasons people moved to Taber include the lifestyle the community offers (8%), to start a job (3%), to access emergency services (3%), and to access services/supports (3%). 3% (1) of respondents preferred not to answer.



## Community Supports

To better understand service needs and gaps in Taber, respondents were asked: “Which support services do you access?” The main reasons respondents access support services are to help with basic needs (24%), support services, (19%), and health and wellness (19%).

**Table 6: Reasons Why Respondents Access Support Services**

<b>Services Accessed</b>	<b># of Housing Insecure Respondents who Accessed these Services</b>
<b>Basic Needs</b> - Food, shelter, clothing, etc.	14 (24%)
<b>COVID-19</b> - PPE, information, supports	2 (3%)
<b>Crisis Financial Support</b> - Eviction notice, utility bill problems, damage deposits, etc.	2 (3%)
<b>Family/Parenting</b> - Child care, parenting/family issues, relationship issues, child developmental assessment tools/referrals, etc.	4 (7%)
<b>Financial</b> - Employment, housing, training/education, etc.	9 (16%)

<b>Health and Wellness</b> - Addictions, mental health, physical health care, spiritual/cultural, etc.	11 (19%)
<b>Legal</b> - Separation/divorce/custody, wills/estates, employment/labour standards, landlord/tenant issues, immigration issues, criminal/misdemeanour, etc.	1 (2%)
<b>Support Services</b> - Help with government forms, help with accessing government/other programs or services, access to technology, etc.	11 (19%)
<b>Transportation</b> - Access to basic services/ education/employment, medical transportation	4 (7%)

To further understand respondents' abilities to access the necessary support services, we asked: "Which of these services were you able to access in your community?" and "Which of these services did you have to access in another community?" followed by, "If applicable, how long did you travel to access these services (one-way)?"

Respondents were most likely to access basic needs, health and wellness, and support services in Taber. Health and wellness services are most accessed outside the community, as seen in Table 7.

**Table 7: Services Accessed by Housing Insecure Respondents by Location**

<b>Services Accessed in the Community</b>	<b># of Respondents who Accessed these Services</b>	<b>Services Accessed Outside of the Community</b>	<b># of Respondents who Accessed these Services</b>
<b>Basic Needs -</b> Food, shelter, clothing, etc.	10 (27%)	<b>Basic Needs -</b> Food, shelter, clothing, etc.	3 (13%)
<b>COVID-19 -</b> PPE, information, supports	1 (3%)	<b>COVID-19 -</b> PPE, information, supports	0
<b>Crisis Financial Support -</b> Eviction notice, utility bill problems, damage deposits, etc.	1 (3%)	<b>Crisis Financial Support -</b> Eviction notice, utility bill problems, damage deposits, etc.	1 (4%)
<b>Family/Parenting -</b> Child care, parenting/family issues, relationship issues, child developmental assessment tools/referrals, etc.	4 (11%)	<b>Family/Parenting -</b> Child care, parenting/family issues, relationship issues, child developmental assessment tools/referrals, etc.	1 (4%)

<b>Financial -</b> Employment, housing, training/education, etc.	4 (11%)	<b>Financial -</b> Employment, housing, training/education, etc.	2 (8%)
<b>Health and Wellness -</b> Addictions, mental health, physical health care, spiritual/cultural, etc.	7 (19%)	<b>Health and Wellness -</b> Addictions, mental health, physical health care, spiritual/cultural, etc.	7 (29%)
<b>Legal -</b> Separation/divorce /custody, wills/estates, employment/labour standards, landlord/tenant issues, immigration issues, criminal/misdemeanour, etc.	0	<b>Legal -</b> Separation/divorce/ custody, wills/estates, employment/labour standards, landlord/tenant issues, immigration issues, criminal/misdemeanour, etc.	0

<b>Support Services -</b> Help with government forms, help with accessing government/other programs or services, access to technology, etc.	5 (14%)	<b>Support Services -</b> Help with government forms, help with accessing government/other programs or services, access to technology, etc.	2 (8%)
<b>Transportation -</b> Access to basic services/education /employment, medical transportation	1 (3%)	<b>Transportation -</b> Access to basic services/education/ employment, medical transportation	2 (8%)

Respondents noted travelling an average of just over one hour one-way to access services. Time and distance to access services outside of the community is a barrier for some respondents; while 35% of respondents travel by vehicle to get to these services, 19% rely on family members or friends, 35% rely on taxis and/or a service agency staff arranging a ride for them, and 9% resort to hitchhiking, catching a ride from a stranger or walking to access services.

Important to consider is that respondents who are unable to access the necessary support will continue to experience housing insecurity at much higher rates than those respondents who can access the support needed to stabilize their housing situation.

18% (4) of respondents accessed an emergency shelter in the past 12 months; 50% (2) accessed a standard emergency shelter and 50% (2) a women's/domestic violence shelter.

Of the respondents who needed shelter services but did not access them, several reasons were provided as to why, as outlined in Table 8.

**Table 8: Reasons Respondents Did Not Access Shelter Services When Needed**

<b>Reason for Not Accessing Shelter Services</b>	<b># of Respondents</b>
The right kind of shelter wasn't available (for example, I needed a women's shelter and couldn't access one)	1 (11%)
The shelter was full	2 (22%)
There was no shelter in my area	0
I didn't meet the intake criteria to access the shelter	1 (11%)
I didn't feel safe	0
The shelter was unclean	0
The shelter did not welcome me because of my gender identity	0
Alcohol/substance use is not permitted on site	1 (11%)
Lack of disability accommodations	0
Lack of transportation	1 (11%)
No pets allowed	1 (11%)
Isolation from social support (family, partner, friends, etc.)	1 (11%)
Prefer not to answer	0



## Insights on Community Spaces

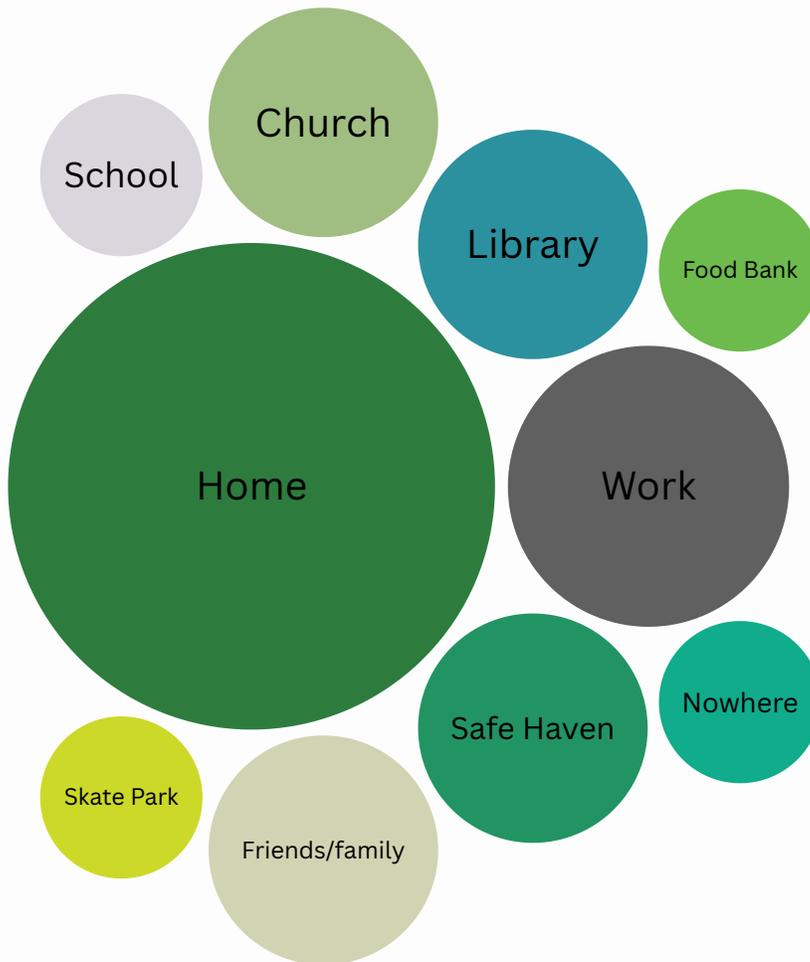
Wanting to ensure the respondents had the opportunity to reflect on their experiences in the community, they were asked; *"What are two things you love about the community and what are two things you don't love about the community?"*

In analyzing responses across both housing secure and housing insecure respondents about what they love about Taber, two themes emerged: community and services. Respondents repeatedly highlighted the welcoming feel of the community. Many noted that Taber residents are very welcoming, friendly, and there is a great sense of community. Respondents also emphasized the services they love in the community including the library, schools, Foodbank, and Safe Haven.

In contrast, when discussing the things they don't love about the community, respondents spoke often of the crime rate and the lack of services within the community. Respondents mentioned crime rates and specifically drug-related crime occurring in the community. Additionally, some respondents indicated that the lack of transportation, lack of LGBTQ2IA+ supports, lack of educational opportunities, and lack of affordable housing options.

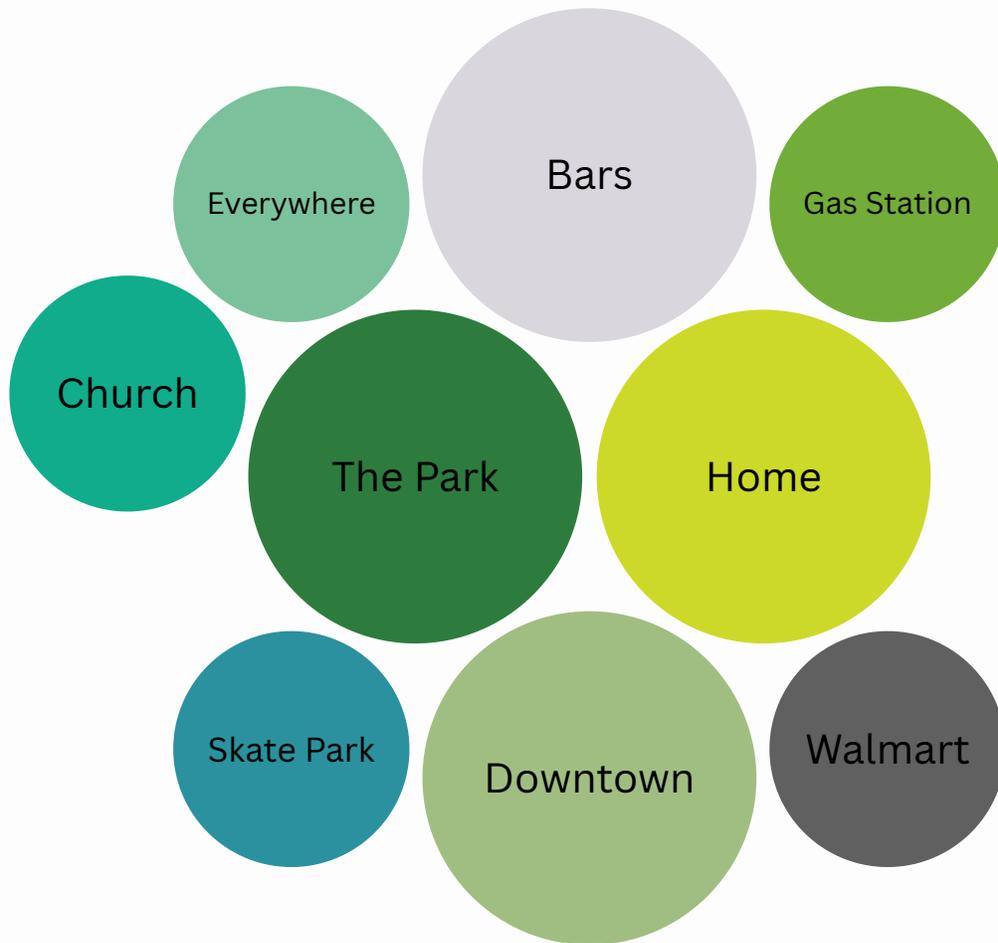
Respondents were also asked, *"What are two places that make you feel safe in the community and what are two places that make you feel unsafe in the community?"* Figure 7 highlights the spaces where respondents feel safe.

Figure 7: Housing Insecure Respondents Safe Spaces



Interestingly, as can be seen in Figure 8, there was overlap in three spaces; some respondents felt safe at home, church, and the skate park, while others noted feeling unsafe in the same places.

Figure 8: Housing Insecure Respondents Unsafe Spaces



## “What Would You Like to See More of in Your Community?”

Respondents, both housing secure and housing insecure, outlined many things they would like to see more of in the community. Responses spoke of the need for more accessible and affordable housing and more specific support services in Taber. This emphasis on housing is echoed in respondents' answers to a previous question they were asked: *“Does Taber provide enough...employment opportunities; free/accessible recreational and social opportunities; social services; accessible and affordable housing; public transportation; access to food?”* while the interest in seeing more specific support services conflicts with respondents' answers.

**Table 9: Respondents' Perceptions of Taber's Provision of Services**

<b>Does the Community Provide Enough:</b>	<b># of Respondents Who Believe the Community Provides Enough...</b>	<b># of Respondents Who Believe the Community Does Not Provide Enough...</b>	<b># of Respondents Who Aren't Sure if the Community Provides Enough...</b>
Employment opportunities	8 (38%)	9 (43%)	4 (19%)
Free/accessible recreational and social opportunities	10 (33%)	10 (48%)	4 (19%)
Social services	18 (82%)	3 (14%)	1 (5%)

Accessible & affordable housing	6 (27%)	12 (55%)	4 (18%)
Public transportation	1 (5%)	16 (76%)	4 (19%)
Access to food (grocery stores, markets, food banks, etc.)	20 (91%)	1 (5%)	1 (5%)

Of note in Table 9 is the significant discrepancy in respondents who believe there is enough accessible and affordable housing in Taber (27%), versus the number of respondents who believe more accessible and affordable housing is needed (55%), and the number of respondents who believe there is enough transportation (5%), versus the number of respondents believe more transportation is needed (76%).

Upon further analysis, an overall satisfaction score was generated to better understand respondents' perceptions of service provision in the community. It was determined that housing insecure respondents are 45% satisfied with service provision in Taber. Important to note here is that the satisfaction rates calculated above speak to the lack of available services in the area rather than satisfaction with currently available services in the community.

## What Does Homelessness Look Like in Taber?

In a report that is composed of mainly quantitative data, it can be easy to overlook the humanity behind the numbers reported. Using the most common responses from the survey, we were able to compile a profile of a “typical” respondent facing housing insecurity.

In the case of Taber, this is a woman between 20-39 with one dependent who rents her home for between \$500-\$999 per month. She has lived in the community for over 8 years and is currently unemployed, relying on disability benefits and income support to pay rent. She often accesses basic needs support(s), health and wellness services, and support services.

The true diversity of respondents is illustrated in the Results & Analysis section, but this highlights what someone experiencing housing insecurity might look like in Taber.





# Opportunities Moving Forward

Based on the findings outlined in this report, RDN has identified two opportunities to support housing insecure respondents moving forward. They are:

**1. Increase community awareness and understanding of housing insecurity and homelessness.** Community conversations around housing insecurity should have two goals: First, to broaden the general community's understanding of and empathetic reaction to community members experiencing housing insecurity, and second, to help general community members understand the various experiences of housing insecurity in Taber. Of the 22 survey respondents who were identified as housing insecure, only 10 self-identified as housing insecure. It is possible then, that the 12 respondents who believe they are housing secure have never accessed supports that could help improve their current housing situation.

**2. Consider gap analysis and audit of service offerings in Taber.** In qualitative responses to the questions "What don't you love about the community?" and "What would you like to see more of in your community?", respondents indicated a need for more service offerings in Taber. That being said, when asked to quantitatively indicate whether or not they believe Taber provides enough social services, the majority of respondents noted that Taber provides enough services. Given this, it is critical to audit the availability of services in the community. If these services currently exist in Taber, consider why respondents identified the service(s) as a gap. This might mean rethinking certain services, increasing access to these services, and/or looking for ways to better promote these services to increase awareness across the community. Conducting a gap analysis and audit of services in Taber will help identify where new services are needed versus where increased awareness around currently available services is needed.

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